

Project:	MRP/ERP Solution
Company:	Bighams
Business:	Fresh Food Manufacturer for Retail Industry



- Case Study --
Bighams

The Challenge

5 Years ago, Bighams started to grow rapidly from a very small company to a recognised player in the industry. With this growth came more pressure on production staff to not only cope with increased volume of orders, but also the diverse range of recipes, all whilst trying to manage their stock. The owner, Charlie Bigham, has always been an IT minded individual and contracted SilverSky to design a system that could support his business in growing to the next level.

The Situation

Bighams was running a MS Access based system that was for one, not capable of running in a multi-user environment. It also struggled to cope with the high volumes of data and lacked integrity, becoming increasingly more unstable. The system was also unable to support Bighams with their complex recipe structures, costing models and forecasting needs.

The Solution

SilverSky developed a multi-tiered, SQL database driven .NET solution over a period of 7 months and went live in 2003. As the business grew, the system grew with it and currently serves multiple sites with \pm 50 users.

The Benefits

The list of benefits is endless, with major points like a recipe builder capable of dealing with complex hierarchical recipes and on-the-fly costing model. Production now has a handle on what should be produced based on orders, ensuring that they don't fall short on production day thanks to an integrated Excel forecasting solution. To summarise, we like to quote Charlie himself when it comes to this solution:

Having worked with SilverSky for the last 7 months I would be very happy to recommend them as software developers and great people to work with. I started Bighams from scratch 6 years ago and to date we have been through 4 IT systems - SilverSky's (which went live in March 03) is the 5th and easily the best.

Reference

Charlie Bigham
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